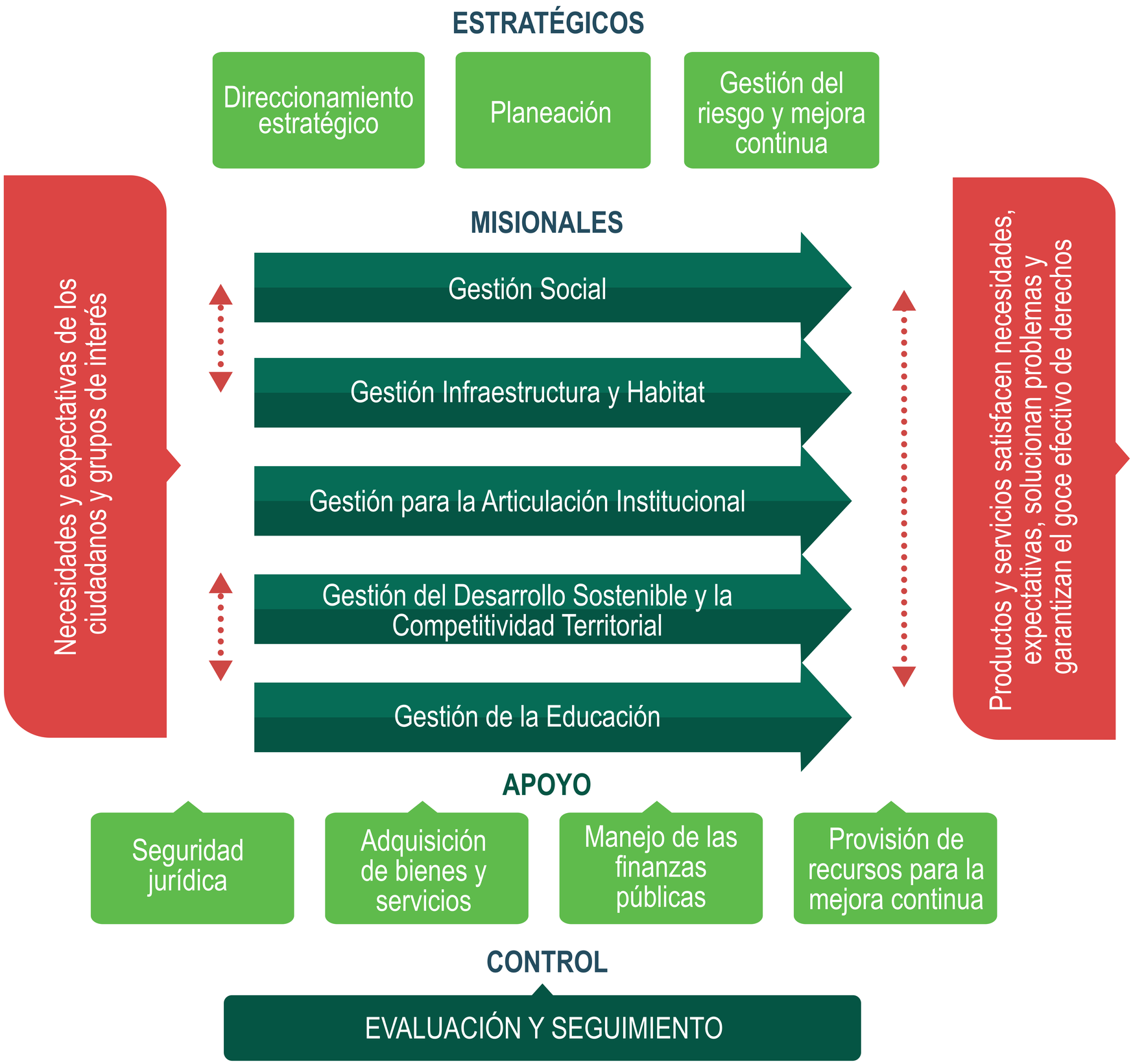MAPA DE PROCESOS GOBERNACIÓN DE ARAUCA